TIMECENTRAL

☆ Best Attendance System 2024 and 2025

Your roster builds and fixes itself

Attendance tells you what happened. TimeCentral's six scheduling agents plan the week, find cover, staff your busy periods and watch overtime across every outlet. Supervisors approve a ready roster instead of building it by hand.

THE PROBLEM

Rosters are still built by hand every week. Outlets end up over-staffed when it is quiet and short at peaks.

When someone calls in sick, supervisors work the phones. Overtime is only discovered after payroll, when it is too late to change.

54%

of Singapore employers will not add headcount in 2027. The same team has to cover every shift

Source: SNEF Wage and Employment Outlook 2026/27

DETECT FIRST, THEN REDUCE

1 DETECTS

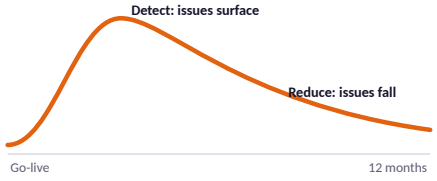
Gaps, peaks and overtime risk

Before the week starts, while there is still time to change the roster.

2 REDUCES

Overtime cost and last-minute scrambles

More staff at the peaks you set, fewer when quiet, and cover found in minutes.



Curve is illustrative: hidden issues become visible first, then fall as the causes are fixed.

A WEEK WITH AI SCHEDULING

STEP 1
Draft
A full week drafted in seconds, within your rules.

→

STEP 2
Approve
The supervisor reviews and approves, with gaps and risks flagged.

→

STEP 3
Fix
Sick calls and swaps handled on staff phones, within your rules.

→

STEP 4
Watch cost
Live cost and overtime shown while planning, not after payroll.

Meet the six scheduling agents

Each agent handles one part of scheduling. Supervisors stay in charge of every roster.

AGENT 01
AI Auto Scheduling

DOES	Drafts the roster.
HOW	A full week in seconds, within hour caps, rest-day rules, leave and availability.
YOU DECIDE	The supervisor approves, with gaps and risks flagged.
YOU GET	Supervisors approve, not assemble.

AGENT 02
Smart Shift Replacement

DOES	Finds cover when someone drops out.
HOW	Invites eligible staff on their phones, best match first. The first valid yes fills the shift.
YOU DECIDE	Set who is eligible, once.
YOU GET	Cover in minutes, no phone tree.

AGENT 03
Demand-Based Scheduling

DOES	Staffs to your busy periods.
HOW	Managers mark peak hours, days and sale events for each outlet, with the staff each one needs. The roster is built to match.
YOU DECIDE	Set your peaks once, adjust them any week.
YOU GET	More hands at peaks, fewer when quiet.

AGENT 04
Overtime and Cost Control

DOES	Keeps cost in view while planning.
HOW	Shows live cost and overtime, alerts early and suggests a cheaper valid option.
YOU DECIDE	The supervisor picks the option.
YOU GET	Overtime caught before payroll, not after.

AGENT 05
Employee Self-Service

DOES	Lets staff manage their own shifts.
HOW	Staff pick up open shifts and request swaps. The agent checks skills, cost and limits.
YOU DECIDE	Your rules decide what is approved automatically.
YOU GET	Fewer approvals on your desk.

AGENT 06
Multi-Outlet Management

DOES	Balances staff across sites.
HOW	Every outlet on one screen. A shortage at one is matched with spare staff at another.
YOU DECIDE	The manager approves the suggested transfer.
YOU GET	Fewer gaps across locations.

Also in TimeCentral

Facial recognition and GPS clock-in, timesheets, and live sync to payroll. Attendance and scheduling work across borders.

See it working

One week across three outlets.

Sunday 6pm — **Auto Scheduling** drafts next week for all three outlets in seconds. The supervisor approves it in ten minutes.

Tue 7:05am — A staff member calls in sick. **Shift Replacement** invites eligible colleagues on their phones.

Tue 7:12am — The first valid yes fills the shift. No phone calls.

Wednesday — The outlet manager marks Saturday as a sale day. **Demand-Based Scheduling** adds two people for the 12pm to 2pm peak.

Thursday — **Overtime and Cost Control** flags one employee near the overtime limit and suggests a cheaper valid swap.

Saturday — Outlet B is short. **Multi-Outlet Management** suggests a transfer from Outlet A, which has spare staff.

Illustrative example.

BEFORE AND AFTER

	TODAY	WITH TIMECENTRAL
Building the roster	Hours by hand, every week	**Drafted in seconds, then approved**
Sick calls	A phone tree	**Cover found on staff phones in minutes**
Staffing levels	The same headcount every shift	**Matched to the peaks you set**
Overtime	Found after payroll	**Caught while planning**
Several outlets	Each one on its own	**One screen, transfers suggested**

BUILT TO BE TRUSTED

Supervisors approve

Agents draft and suggest. A person approves every roster and every transfer.

Within your rules

Hour caps, rest days, leave, availability and skills are checked on every draft and every swap.

Straight into payroll

Attendance and approved shifts sync live to payroll, so what was worked is what is paid.

All six scheduling agents work with TimeCentral attendance and the TimeCentral mobile app.

Start here

Pilot at one outlet

Run AI scheduling at one outlet for a few weeks and compare overtime and roster time with how you work today.

1

Pick one outlet

Ideally the one with the most shift changes or overtime.

2

Load the rules

Hour caps, rest days, skills and availability, plus your peak periods and the staff each needs.

3

Approve the first AI roster

Review the draft, approve it, and let the agents handle changes during the week.

QUESTIONS CLIENTS ASK

Does it replace our supervisors?

No. Supervisors approve every roster. The agents remove the manual work.

Does it follow our rules?

Yes. Hour caps, rest days, leave, availability and skills are checked every time.

Do staff need the app?

Staff use the TimeCentral mobile app to clock in, pick up shifts and swap.

Does it work with payroll?

Yes. Attendance and approved shifts sync live to PeopleCentral payroll.

People Central
peoplecentral.co

TALK TO US
business@peoplecentral.co
+65 8590 6183

CUSTOMER SUPPORT
support@peoplecentral.co
+65 6978 5909

Source: Singapore National Employers Federation, Wage and Employment Outlook 2026/27 (300+ employers). Award: HR Vendors of the Year 2024 and 2025, Singapore. Figures as of November 2026.