HIRECENTRAL

☆ Best AI Recruitment Software 2025

5 of 7

AI agents that take hiring from job post to shortlist

HireCentral's agents write the ad, read every resume, screen candidates by chat, voice and video, and reach back into your talent pool. Your recruiters only meet the people worth meeting, and always make the call.

THE PROBLEM

Recruiters spend most of their time on first-round screening: reading resumes, chasing phone screens and comparing notes that are all in different formats.

Meanwhile good candidates take other offers, and strong past applicants sit forgotten in the database.

59%

of Singapore employers say attracting suitable talent is their top HR priority. Every hire has to count

Source: SNEF Wage and Employment Outlook 2026/27

DETECT FIRST, THEN REDUCE

1 DETECTS

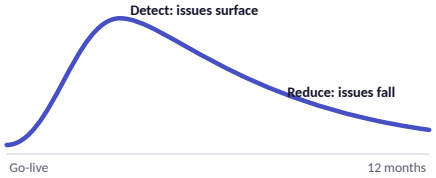
The candidates worth meeting

Every applicant is screened and scored the same way, with the evidence shown.

2 REDUCES

Screening hours and time to hire

Recruiters start with a ranked shortlist instead of a pile of resumes.



Curve is illustrative: hidden issues become visible first, then fall as the causes are fixed.

THE CANDIDATE JOURNEY

STEP 1

Apply or re-engage

New applicants, or strong past ones found by Talent Rediscovery.

→

STEP 2

AI screens

Chat pre-screen, voice call and video interview. Clients choose which steps each job uses.

→

STEP 3

Scored side by side

One core scores chat, voice and video the same way, with evidence.

→

STEP 4

Recruiter decides

Only the shortlist meets a person. Every rejection is a recruiter's call.

Meet the seven hiring agents

Three agents are live today. Four more, covering chat, voice, video and past applicants, are rolling out now.

AGENT 01
Job Post Writer

DOES	Writes the job ad.
HOW	Generates a clear, role-specific ad from a few inputs, ready to publish.
YOU DECIDE	The recruiter edits and approves the ad.
YOU GET	A good ad in minutes.

AGENT 02
Resume Parsing

DOES	Reads every resume.
HOW	Turns any resume, in any layout, into structured data. Also available as an API.
YOU DECIDE	Nothing to retype.
YOU GET	Every applicant on file, in the same format.

AGENT 03
Scoring and Ranking

DOES	Ranks applicants against the job.
HOW	Scores each candidate against the role and ranks the stack, with a breakdown.
YOU DECIDE	The recruiter reviews the ranking and the reasons.
YOU GET	A shortlist you can defend.

AGENT 04
Chat Agent Rolling out

DOES	Pre-screens on the careers page or WhatsApp.
HOW	Asks knockout questions, collects documents and answers role FAQs in 3 to 5 minutes.
YOU DECIDE	Knockouts are exact rules you set, not AI.
YOU GET	Unsuitable applicants filtered fairly and fast.

AGENT 05
Voice Agent Rolling out

DOES	Runs the phone screen.
HOW	Calls at the time the candidate picked, asks the approved questions and builds a scorecard.
YOU DECIDE	The recruiter reviews the scorecard.
YOU GET	No more scheduling back and forth.

AGENT 06
Video Agent Rolling out

DOES	Runs a structured video interview.
HOW	On the candidate's phone, with a clip per answer, scored only from what they say.
YOU DECIDE	The recruiter watches the answers that matter.
YOU GET	Interview-quality evidence before any meeting.

AGENT 07
Talent Rediscovery Rolling out

DOES	Re-engages strong past applicants.
HOW	Checks whether past applicants a recruiter shortlists are available, by email, WhatsApp, then a call.
YOU DECIDE	The recruiter picks who to re-engage.
YOU GET	Value from the talent pool you already have.

One core scores them all

Chat, voice and video results are scored the same way, so every candidate is compared fairly.

See it working

One open role, from post to shortlist in a week.

Monday — The recruiter enters a few details. **Job Post Writer** drafts the ad, and it goes live.

Wednesday — 240 people have applied. Every resume is **parsed and ranked** against the role.

Wednesday — The **Chat Agent** pre-screens applicants. Those who cannot work weekends are filtered by an exact rule the recruiter set.

Thursday — The **Voice Agent** calls the top candidates at times they chose. **Talent Rediscovery** finds two strong past applicants who are available again.

Friday — The recruiter reviews 12 scorecards side by side and invites 5 to interview.

Next week — Only the shortlist meets a person. Recruiter time goes into interviews, not screening.

Illustrative example.

BEFORE AND AFTER

	TODAY	WITH HIRECENTRAL
First-round screening	Recruiters read every resume	**Agents screen every applicant the same way**
Phone screens	Scheduling back and forth	**A call at the time the candidate picks**
Comparing candidates	Notes in different formats	**Scorecards with evidence, side by side**
Past applicants	Forgotten in the database	**Re-engaged by Talent Rediscovery**
Rejections	Inconsistent	**Always a recruiter's decision, recorded**

BUILT TO BE TRUSTED

Agents never decide

Only clear passes move forward. Every rejection is a recruiter action. Knockouts are exact rules, so they are explainable.

Fair by design

No emotion or face scoring. Job-related questions only: topics such as age, race, religion and marital status are blocked, in line with Singapore fair employment guidelines.

Open and secure

Every session says an AI is involved, and candidates can ask for a person. Recordings and transcripts stay in AWS Singapore, with set retention.

Live today: Job Post Writer, Resume Parsing, and Scoring and Ranking. Rolling out now: Chat, Voice and Video Agents, and Talent Rediscovery.

Start here

Start with one role

Pick one open role and run it through HireCentral. Compare the shortlist and the hours spent with how you hire today.

1

Pick one open role

Ideally one with many applicants, where screening takes the most time.

2

Choose the steps

Decide which steps this job uses: resume scoring, chat, voice or video.

3

Review the shortlist

Scorecards with evidence, side by side, ready for interviews.

QUESTIONS CLIENTS ASK

Do candidates know it is AI?

Yes. Every session says so, consent is recorded, and candidates can ask for a person.

Can it reject candidates on its own?

No. Only clear passes move forward. Every rejection is a recruiter's decision.

Where is candidate data kept?

In AWS Singapore, with set retention for recordings and transcripts.

Can we use only some agents?

Yes. You choose which steps each job uses.

People Central
peoplecentral.co

TALK TO US
business@peoplecentral.co
+65 8590 6183

CUSTOMER SUPPORT
support@peoplecentral.co
+65 6978 5909

Source: Singapore National Employers Federation, Wage and Employment Outlook 2026/27 (300+ employers). Award: HR Vendors of the Year 2025, Singapore. Figures as of November 2026.